

***Office of Information Technology  
Converting the Voice Services Funding Model  
FY08 Budget***

The Office of Information Technology (OIT) is implementing a change in the funding model for voice services from an ISO charge-back model to an allocation-based “common good” model. Voice services for staff and faculty would be provided as part of the common good beginning in FY08. OIT converted the data network to a common good model in 2002.

This change will better position the University for future integration of voice and data communications. The debt for the current PBX (voice system) will be paid off in June 2008, at which point OIT will need to replace or upgrade the system. With new technologies available in networking – including wireless and mobile access – we can build a communications infrastructure that will handle voice, video, and data on a single network. Because voice and data will be using the same network, separate funding models no longer make sense. Having a single funding model for both voice and data services is an important first step toward future integration of services.

Instead of billing departments on a monthly basis for recurring voice services, beginning July 1, 2007 these services will become centrally funded. Some examples of these services are: analog lines, integrated lines, voicemail, circuit charges, and auto attendants. NTS will continue to charge for long distance calls and any one-time charges from moves, adds, changes and disconnects. Examples of one-time charges are: labor, order charges, materials, and phone instruments.

To view the list of services that will become centrally funded, and to view the impact in F’08 that these charges will have on your funding, please visit:

<https://customers.nts.umn.edu/webapp/uofmasp/commongood/form.asp>